



**Dwayne Jackson**  
**Director of Risk Management &**  
**Ministry Protection**

77 W. Washington Street, Suite 1820, Chicago, Illinois 60602  
Phone: 312.783.5945; [djackson@umcnic.org](mailto:djackson@umcnic.org)

## **FREQUENTLY ASKED QUESTIONS (FAQ)**

### ***Is "Wind" covered under the Travelers Property Insurance Program?***

Yes, "wind" is "covered" under the Conference's Property Insurance Program underwritten by Travelers Insurance. The peril/risk falls under "Special" coverage as noted on the Certificate of Property Insurance issued to each church, camp and ministry.

### ***How much is the deductible for a Property loss?***

The deductible is \$2,500 per loss/occurrence.

### ***How much is the limit for Boiler & Machinery/Equipment Breakdown?***

The Conference's limit for all losses/claims falling under Boiler & Machinery/Equipment Breakdown is \$200,000,000.

### ***Who is the insurance company to report a claim for Boiler & Machinery/Equipment Breakdown?***

Travelers Property Casualty Company of America serves as the carrier. The 800# to report a claim is 800.238.6225.

### ***What is the "Market Value" of my Church?***

The Market Value of your church is available via the 2019 Journal of The Northern Illinois Conference, pages 363 - 498. Locate the name of your church by district and refer to column 24.

### ***How can I obtain a Certificate of Insurance for an upcoming event held off site, for leased equipment or for a bank requesting proof of insurance?***

***[Click here](#)*** for the Request for Certificate of Insurance sheet.

Please assemble the applicable information and insert the information into an email, which should be sent to Dwayne Jackson at [djackson@umcnic.org](mailto:djackson@umcnic.org).

*The Certificate will be processed & sent to the church/camp, ministry within 48 hours of receipt.*



*How can I obtain an Auto ID Card for a vehicle?*

Send an email to Dwayne Jackson at [djackson@umcnic.org](mailto:djackson@umcnic.org). Indicate the name of the church, camp or ministry that the vehicle is assigned inclusive of the vehicle's year, make, model and VIN number.

*The Auto ID Card will be sent within 48 hours.*

*A property is vacant (e.g. parsonage, offices separate from the church), who do I notify?*

Send an email to Dwayne Jackson at [djackson@umcnic.org](mailto:djackson@umcnic.org) advising of the following:

1. When did the property become vacant?
2. How long will the property be vacant?
3. Does the church plan to sell the property?
4. How will the property be utilized?
5. During the winter months, is the heat maintained at the property and at what temperature?
6. How often is the property inspected?

*A Public Adjuster contacted the church and offered to avail their services for filing a claim with the Conference's insurance company. Can I use a Public Adjuster and enter into a contract for services?*

Approval is required from Dwayne Jackson, Director of Risk Management & Ministry Protection, before engaging a Public Adjuster to perform any inspection of the church's property and/or entering into verbal or written contract to use their services.

Contact Dwayne at 312.783.5945.